



NACAS Central
Board of Directors Meeting Minutes
Tuesday, June 8th, 2021 1:00PM (CT)/2:00PM (ET)

1. Call to Order

- a. The monthly Board of Directors of NACAS Central meeting was held on Tuesday, June 8th, 2021
- b. The meeting was called to order at 2:05 p.m.(ET) by NACAS Central President Sheila Wilson presiding and Angela Meldonian, Secretary.
- c. Members:
 - i. Members in attendance:**
 1. Carl Dieso – Conference Coordinator
 2. Gheretta Harris – Representative to National Board
 3. Anita Hicks – Business Partner Liaison
 4. Patrick Keenan – Director At-Large
 5. Angela Meldonian – Secretary
 6. Kim Rademacher – President Elect
 7. Scott Seagren – Treasurer
 8. Matt Suwalski – Past President
 9. Sheila Wilson – President
 - ii. NACAS National Office Representatives not in attendance:**
 1. DJ Pepito
 - iii. NACAS Foundation Board Representative in attendance:**
 1. Ron Portwine

2. Approval of minutes – Meeting 5/11/2021

- a. Correction to move Anita Hicks to being in attendance.
- b. Patrick Kennan motioned to approval the meeting minutes
- c. Kim Rademacher seconded the motion to approve the meeting minutes
- d. Minutes were approved

3. Treasurer’s Report (Scott)

- a. Bank balances: \$95,725.15
- b. No activity in the accounts since April. Will have a few expenses (and hopefully some sponsorships) from our virtual CX event later this month.

4. President’s Report (Sheila)

- a. Central Regional Awards
 - i. Central Region Rising Star – Anita Hicks
 - ii. Central Volunteer of the Year – David VanderSlot
 - iii. Call for nominations for Regional Mentor Award
 1. J. Rex Tolliver was nominated
 2. All approved of nomination
- b. Annual Business Meeting:
 - i. Sheila to talk with Anita to recognize sponsors during Business Meeting
 - ii. Sheila: Carl we need a power point to showcase: financials and meeting minutes
 1. Kim: Confirm who puts together presentation?
 - a. Sheila used template from last time
 - b. Sheila- team effort last year
 - c. Matt: conference and board team work together
 - d. Kim to work on agenda for review and revisions

- e. Kim: Award Recognition typically happens at C3X?
 - i. Kim will reach out to awards committee to confirm
 - ii. Matt: usually set them and wait to announce at C3X
- 2. Sheila: Carl will your team coordinating the votes?
 - a. Carl: yes will find a solution
 - b. Matt: if platform is interactive and we can see people, we can vote by raise hand or if there is anyone voting nah.
- c. 2021 – 22 Central Board Nominations (Matt):
 - i. Sheila: we will need to replace Rhonda Laylo as she is on leave from the University of Chicago
 - 1. In Fall will reach back out to see what her interest be if she is back at UIC
 - ii. Nominations & Induction of 2021-22 NACAS Central Board Members
 - 1. President: Kim Rademacher
 - 2. President Elect: Angela Meldonian
 - 3. Secretary: Anita Hicks
 - 4. Treasurer: Scott Seagren
 - 5. Past President: Sheila Wilson
 - 6. Business Partner Liaison: Christopher Reed
 - 7. Conference Coordinator: Carl Dieso
 - 8. Director At-Large: Patrick Keenan
 - 9. Director At-Large: TBA
 - a. Approval to add David Wahr to add the slate.
 - 10. Representative to National Board: Gheretta Harris
 - iii. Sheila called for a motion to approve the slate of nominations
 - 1. Matt Suwalski motioned to approve the slate of nominations
 - 2. Scott Seagren seconded the motion to approve the slate of nominations
 - 3. Slate of nominations were approved

5. National Office Updates (DJ)

- a. DJ is unable to be in attendance as she assisting the East CX Conference

6. Central CX June 17, 2021 Update (Carl)

- a. 9 days to go!
- b. Do not have an updated registration count
 - i. Last time it was a little over 30 members
- c. Agenda:
 - i. Looking at track B
 - 1. Looking for BOD volunteers for Networking Lounge assistance
 - 2. Have themes for each Networking session to prompt discussion
 - ii. Opening/Closing – welcomes
 - 1. Carl to connect with Sheila on how to approach
 - 2. No keynote
 - iii. Log In information will go out within next few days so people can start updating their profiles
 - iv. Meet this afternoon to go over last minute prep
- d. Program Proposals
 - i. Kim: received 3 proposals
 - 1. One from Carl's institution but not sure if they will be in or not
 - 2. Other two: Food Service and Child Care
 - a. Will go with these two sessions
 - 3. Panel Discussion
 - 4. Time to reconnect and relationship building
 - ii. Anita: Aramark is looking for topics for their expo session
 - 1. Their ideas for connect: back in the fall, EDI, handling COVID past the pandemic
 - 2. Kim: coming back into the fall – what are we going to be doing differently and what are the going to expect
 - 3. Carl: bring forward their national expertise pricing, trends, things they are seeing and looking at and what may be coming our way
 - 4. Anita: life after COVID – how they serve food in the fall look different now than in 2019 and 2020
 - 5. Scott: liked how they are going to present food and change their operations
- e. Panel Session with students

- i. Angela to coordinate student panel in regards to their experience
 - ii. Confirm timing: 12:30pm CST
 - f. Foundation
 - i. Ron most likely to register
 - ii. Sheila: asked Ron if he would like to speak on behalf of the foundation?
 - iii. Ron: will reach out to confirm, most likely during the Business Meeting
 - iv. Scott: is there a good way to make it easy to donate.
 - 1. Carl: worked with DJ to have a link within the portal
 - v. Kim: Would be between 11:00am and 12:00pm
 - 1. Ron is free during that time
 - g. Central CX 22
 - i. Carl: Met with hotel. Everything is going well there. If we want to change dates we need to do that within the next 60 days. Week we are there, there is another group there but not using meeting rooms
 - 1. Hotel is excited we are coming back to them. One of the oldest in the country. One of the first hotels in the country that had plumbing in each room.
 - a. Dorothy Day got her start there
 - 2. Meal in their main ballroom – Hall of Mirrors

7. Central Representative to National Board (Gheretta)

- a. Gheretta have not had a board meeting since April 24th but do meet next week
- b. Gheretta is sitting on search committee. Have received over 100 applications
 - i. Meeting as a committee to narrow field down. Good experience ranging from association, higher educations, industry. Great pool of applications.
 - ii. Interviews in September
 - iii. Posted as remote/virtual but board or CEO will determine future location

8. Central Representative to Foundation Board (Ron)

- a. In between meetings. Last meeting was end of April
- b. Looking at strategy and KPI for on going years. Need to do a better job of telling stories and purpose of foundation
 - i. National Office looking to develop talking points
- c. Hard to raise money when you cannot host events
 - i. The \$50,000 fundraising goal may be a stretch but continue to try to reach
- d. Currently 49 reoccurring donors to the foundation
 - i. Goal to increase 3% each year
 - ii. 1.5 people on this call could reach this goal!
- e. Virtual Poker
 - i. Coming up on June 10th
 - ii. \$50 entry fee
 - iii. Funds go to NACAS Campus Care Grant
- f. NACAS Care Grant will remain open to July 30th
 - i. Supports campus basic needs
 - ii. Looking for applications in the \$2000 - \$5000 range
 - iii. Anticipate coming out of COVID going to be variety of needs for student wellness

9. Committee Reports:

- a. Awards (Kim)
 - i. Have not meet
 - ii. Next meeting will be going through other awards
 - iii. Encourage take some time to nominate person or institution
 - iv. Due at the end of June 11, 2021 Please take some time to nominate
- b. Business Partner Advisory Group (Anita)
 - i. Been connecting with business partners
 - ii. Seems BP's still want to be involved even when virtual
- c. Membership (Patrick)
 - i. Numbers (compared to last month):
 - 1. Central: 122 (+1) – Only updated number this month
 - 2. East: 203 (+2)
 - 3. South: 176 (+3)

4. West: 136 (0)
- ii. Summer renewal campaign ramping up
 1. Looking at 300 membership that they will be reaching out to
 2. May reach out to regional BOD for assistance
- iii. Webinar on June 30th – Working with institutions to the south – Mexico
 1. Round table discussion
 2. May reach out for volunteers
- d. Professional Development
 - i. No updates
- e. Communication Services (Colin Wylie)
 - i. No updates

10. Other Business:

- a. Angela: Transition to next board
 - i. Anita to take meeting minutes at the Business Meeting
 - ii. Kim to work with DJ
 1. Stay day and time for future meetings
- b. Gheretta: Thanks to Matt for his leadership! It is his last meeting!
 - i. Matt: can't wait till we can all sit down together
 - ii. Scott: even though you completed a cycle, doesn't mean history doesn't repeat itself
 - iii. Matt: here to help!
 - iv. Ron: thanks for saying yes when tapped to help!

11. Adjournment:

- a. President Wilson called for a motion to adjourn.
- b. Anita Hicks moved to adjourn
- c. Gheretta Harris seconded the movement to adjourn.
- d. Motion carried. 2:50 p.m. (ET)

Respectfully submitted by:

Angela Meldonian, Secretary