

#### **Board of Directors Meeting**

Thursday, November 16, 2023 11:00pm EST, 10:00am CST

| Present | Absent | Name                | Position                             |
|---------|--------|---------------------|--------------------------------------|
| Х       |        | Daniel Armitage     | President                            |
| Х       |        | Brian Browning      | President-Elect                      |
| Х       |        | Michael Murphy      | Vice President                       |
| Х       |        | Donna Morris-Powell | Immediate Past President             |
| Х       |        | Jack Burgess        | Treasurer                            |
| Х       |        | Carol Agomo         | Secretary                            |
| Х       |        | Stephanie Edgett    | Conference Coordinator               |
| Х       |        | Robin Parker        | Professional Development Coordinator |
|         | Х      | Andrew Smith        | Communications Coordinator           |
| Х       |        | Esmeralda Valdez    | South Rep to NACAS National          |
| Х       |        | Alla Jeanae Frank   | Membership Coordinator               |
| Х       |        | Lynette Smith       | NACAS Home Office                    |
| Х       |        | Wendy Denman        | Co-Host Committee Chair              |
|         |        | TBD                 | Co-Host Committee Chair              |

## 1. Call to Order/Welcome

#### Danny Armitage A. Meeting was called to order at 11:06 pm EST/10:06 am CST

B. Danny welcomed everyone.

## 2. CX24 Updates

- A. Conference theme: Beyond the Castle Walls: Leadership and Service in Higher Ed
  - This information needs to go to the national office to get the website updated i. and readied for registration.
  - ii. Brain's team is working on a new logo to share with the group.
- B. Keynotes and associated costs
  - i. Service Excellence was selected for Disney Institute Keynote.
    - Recommended for Tuesday.
    - Discussion about the second keynote ensured.
    - Danny will work to recommend a second keynote, possibly at the closing program.

ii. A thought came out of the national conference: Should we do one Disney Keynote and one keynote on either "Renovation and New Construction in Creating Engaging Space" or "The Enrollment Cliff: Where are We with Future Enrollment Trends?" There was a lot of discussion about these two themes.

iii. Danny suggests we could save funds by having one Disney Institute Keynote and getting a renovation or enrollment keynote/panel for free.

## 3. NACAS South Board Composition

Danny Armitage

## Danny Armitage

# south region

- A. Consider adding one or two Business Partners as ex-officio board members. There are at least 20 business partners that have said they are interested.
  - i. Discussion ensured about the selection process for BP board members.
  - ii. Discussion ensured about potential committee structure involving BPs.
  - iii. Consider an Ad Hoc committee for adding new positions to the board.
    - These eleven committee members will help define the position, not assume the position, and will come to us with a proposal in February for the State Director role.

## 4. NACAS South Mid-Year at Swan and Dolphin Mid Danny Armitage

- A. Send travel times to Carol and Stephanie for planning meals and meetings.
  - i. Provide your dietary restrictions as well.
  - ii. Attendees can Uber from the airport to the hotel and then use resort transportation for all other travel.
- B. We need to discuss the schedule for the September meeting:
  - i. Arrival Day (9/12) Dinner
  - ii. First Full Day (9/13) Tour of event space, view opening/closing locations, and discussion of potential keynote speakers.
  - iii. Second Full Day (9/14) Board meeting /Retreat/Bylaws review
    - Prepare by reviewing the current bylaws.
    - Bylaws review so that we can answer Donna's call to be change leaders.
    - Review changes to the conference schedule, how we operate, and how do we get more people involved.
  - iv. Fly-out Day (9/14) Breakfast and travel home.
- C. We will discuss plans for the National Conference in November

## 5. Board Reports

## A. President-Elect

i. Working with Michael to recommend a structure for engaging Business Partners.

## B. Vice President

- i. Business Partners
  - Aramark
  - VitalSource
  - Follett
  - Trooh
  - Ambassador
  - UPS

## Michael Murphy

- Peet's
- Hanbury
- RecRe
- SCI
- Caldwell & Gregory
- Sodexho
- ii. Engaging business partners they are excited about Orlando.
- iii. BP does not have to be a partner with National to be a BP with the regions.
- iv. Brian and Michael will recommend a structure for working with Business Partners.

# C. Immediate Past President

i. By Law review

Donna Morris-Powell

All Brian Browning



- Danny and Donna to meet and review group recommendations.
- They will also engage past presidents to review recommendations. Jack Burgess

## D. Treasurer

- i. Jack has gained access to previous financial statements.
- ii. Will work with Carol to gain bank access and should be able to provide future financial statements.

## E. Secretary

## Carol Agomo

Stephanie Edgett

i. Working to help with bank account access.

## F. Conference Coordinator

## i. Review conference duties and send inquiries to Stephanie.

- Sent updates to Disney, keeping Richard in the loop.
- Will order polos for new board members.
- CX24 registration will open in November/December.
- G. Professional Development Coordinator Robin Parker
  - i. Working to address previous conference feedback more topics.
  - Will invite members to share topic ideas.
- H. Communications Coordinator Andrew Smith
  - i. No update

# I. Membership Coordinator

- i. 159 active members, the goal is 175
  - Working to propose a new intern at GA.
- J. South Rep to NACAS Board

## Dr. Esmeralda Valdez

Alla Jeanae Frank

Lynette Smith

Wendy Denman

- i. NACAS National contact (Joanna) last day is Dec. 14.
- ii. Waiting for updates on two CEO finalists.

# K. NACAS Home Office

- i. Waiting to receive information to assist with CX registration updates.
- ii. Danny will sit on the National Committee.
- iii. Reminder: Update the member list for your institution.
- iv. Brett Jackson: President expressed the importance of the work of the regions as integral to NACAS National efforts. She offers her support to help.

# L. Host Committee Co-Chairs

i. Working to finalize the closing event details.

# 6. Adjourn

A. Meeting adjourned at 11:58 pm EST/ 10:58 am CST